

Crosby MUD  
103 W. Wahl St.  
P.O. Box 249  
Crosby, Texas 77532  
Ph.# 281-328-4242

APPLICATION FOR RESIDENTIAL SERVICE

Location of water and sewer services: \_\_\_\_\_  
Connection Date: \_\_\_\_\_  
Name on Account: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
Telephone number \_\_\_\_\_ cell number \_\_\_\_\_  
Email address \_\_\_\_\_  
Permanent Address if different from billing: \_\_\_\_\_  
Place of Employment: \_\_\_\_\_  
Social Security# \_\_\_\_\_ Driver's license# \_\_\_\_\_  
Spouse's name \_\_\_\_\_  
Name and address of nearest relative not living with you: \_\_\_\_\_  
Relative's home or cell number \_\_\_\_\_

I understand by submitting this application for service I am granting to the District and its representatives a right to ingress and egress to and from the meter or point of service for any installation, maintenance, and repair as the District, in its judgement, may deem necessary. I also understand I am granting to District and its representatives a right to ingress and egress to the service cite property for the purpose of performing any inspections and completing any inspection certificates required by the District's Rules and Regulations. I agree to keep dogs or other pets away from the meter area to insure the safety of the District employees its designated representatives. I understand that I am responsible for any damage done to the meter, meter box or any other property owned by the District.

\_\_\_\_\_  
Signature Date

FOR OFFICE USE ONLY: PLEASE DO NOT WRITE BELOW THIS LINE

DEPOSIT \_\_\_\_\_ SERIAL# \_\_\_\_\_  
RECEIVED By: \_\_\_\_\_ ACCOUNT# \_\_\_\_\_  
TIME \_\_\_\_\_ DATE \_\_\_\_\_ METER READING \_\_\_\_\_

CROSBY MUNICIPAL UTILITY DISTRICT  
103 W. Wahl Street  
Crosby, Texas 77532  
Telephone: (281) 328-4242

CUSTOMER SERVICE AGREEMENT

SECTION I. PURPOSE. The Crosby Municipal Utility District (the "District") is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The District enforces these restrictions to ensure public health and welfare. Each customer must sign this Agreement before the District will begin service. In addition, when service to existing connection has been suspended or terminated, the District will not re-establish service unless the District has a signed copy of this Agreement.

SECTION II. PLUMBING RESTRICTIONS. The following plumbing practices are *prohibited* by State regulations:

1. Connection between the District's system and a potential source of contamination. Potential sources of contamination shall be isolated from the District's system by an air-gap or an appropriate backflow prevention device.
2. Cross-connection between the District's system and a private system. These potential threats to the District's system shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
3. Connection which allows condensing, cooling, or industrial process water to be returned to the District's system.
4. Pipes or pipe fittings which contain more than 0.25% lead used for the installation or repair of plumbing at any connection, which provides water for human use.
5. Solder or flux which contain more than 0.2% lead used for the installation or repair of plumbing at any connection, which provides water for human use.

SECTION III. SERVICE AGREEMENT. The following are the terms of this Customer Service Agreement between Crosby Municipal Utility District (the "District") and \_\_\_\_\_ (the "Customer");

1. The District shall maintain a copy of this Agreement as long as the Customer and/or property is connected to the District's system.

2. By application for service to the District's system, the Customer shall be deemed to be granting to the District and its representatives a right to ingress and egress to and from the meter or point of service for any installation, maintenance, and repair as the District, in its judgment, may deem reasonably necessary. The Customer shall also be deemed to be granting to the District and its representatives a right of ingress and egress to the Customer's premises, for the purpose of performing any inspections and completing the Customer Service Inspection Certificates required by the District's Rules and Regulations.
3. Connections shall not be made to the District's system or portions of the District's system until the District or its designated representative has certified that the system or applicable portion thereof is operable.
4. The Customer shall allow the District or its representatives prior to initiating service and periodically a right to ingress and egress for inspection for possible cross-connection or any other prohibited plumbing practices. Such inspections shall be done during the District's normal business hours.
5. The District shall notify the Customer in writing of any cross-connection or any other prohibited plumbing practices, which has been identified during the initial inspection or during the periodical inspections.
6. The Customer shall be responsible, at own expense, for properly installing, testing, maintaining any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District within ten (10) days of such testing and maintenance.
7. The Customer shall be responsible, at own expense, for properly installing caps on all cleanouts and meter boxes installed over meter that is level with the ground prior to termination. The District shall inspect the property to verify that the sewer connection line is capped and there is not any existing damage to the meter box prior to termination. The District shall notify the customer if any repairs are necessary and customer shall make such repairs within three (3) days of notification if not then District shall make necessary repairs and deduct costs from the Customer's deposit.

**SECTION IV. DEPOSITS.** All customer accounts are required to have a service deposit. All deposits shall be held by the District until all water and/or sewer service shall have been terminated. Upon termination of service, the deposit shall be refunded in full providing the current balance owed the District for all water and sewer service shall be paid in full. In the event any outstanding balance exists at the time of termination of service on any account with the District, the customer's deposit will be applied to the outstanding balance. The amount of deposit shall be as follows:

Single-family residence (owned by customer)	\$150.00
Single-family residence (rented by customer)	\$300.00
Mobile Home Park (single-family residence)	\$400.00
Commercial, less than 10,000 gallons per month Expected consumption per single unit	\$300.00

An additional \$100 deposit shall be required for rental properties, mobile homes and commercial properties. The additional \$100 deposit may be refundable provided that the sewer connection line is capped and there is not any existing damage to the meter box before termination of service with the District. All cleanouts must have proper cleanout caps and meter boxes must be installed over meter that is level with the ground prior to termination. The District shall inspect the property to verify that the sewer connection line is capped and there is not any existing damage to the meter box prior to termination. The District shall notify the customer if any repairs are necessary and customer shall make such repairs within three (3) days of notification, if not, then the District shall make necessary repairs and deduct cost from the \$100 deposit.

**SECTION V. ENFORCEMENT.** If the Customer fails to comply with the terms of this Agreement, the District shall terminate service or properly install, test and/or maintain an appropriate backflow prevention device at the service connection site. The Customer shall be responsible for any costs associated with the enforcement of this Agreement

NOTE: THE PURPOSE OF THIS CUSTOMER AGREEMENT IS TO NOTIFY CUSTOMERS OF THE PLUMBING RESTRICTIONS AND REQUIREMENTS TO PROTECT THE DISTRICT'S WATER SUPPLY SYSTEM. INSPECTIONS CONDUCTED BY THE DISTRICT OR ITS REPRESENTATIVES IN ACCORDANCE WITH THIS SERVICE AGREEMENT ARE FOR THE SOLE PURPOSE OF DISCOVERING AND ELIMINATING UNACCEPTABLE PLUMBING PRACTICES. THE DISTRICT OR ITS REPRESENTATIVES MAKE NO REPRESENTATION AS TO THE ADEQUACY, QUALITY OR FITNESS OF THE CUSTOMER'S PRIVATE PLUMBING FACILITIES.

Customer's Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_